

Your 19 weeks of Weight Watchers eTools: make your choice now

We hope you have activated your free eTools and have had a chance to enjoy using eTools, our terrific Internet weight-loss companion to Weight Watchers meetings.

This is a reminder that your free eTools continues for 19 weeks after your first activation date and that your last day of free eTools is probably coming up soon. Please read on to discover the different options available to you.

Once your free 19 weeks of eTools is over, you will automatically be billed \$19.95 to continue using eTools for the next month, unless you cancel before midnight Eastern Standard Time on the last day of your free 19 weeks. Your eTools subscription will automatically renew at the end of your payment plan at the standard month rate (currently \$19.95) until you cancel.

- **If you wish to cancel eTools without being billed**, please cancel your account by the end of your 19 free weeks. To see when you are scheduled to be billed, go to weightwatchers.com, log in with your eTools username and password, and click on the **My Profile** link at the top of the page. If you click the **Account Status** link, you will see the date that you are scheduled to be billed (called the **Renewal Date**). You can cancel your account on our site, by email, by fax or by U.S. mail; please visit weightwatchers.com/cancel for details.
- **If you wish to continue with eTools, and you enroll in another 17-week (or longer) At Work series**, you will receive a new voucher at the first meeting of your new series. Once you get a new voucher, all you have to do is send your new access code from your new voucher and your existing eTools username to our Customer Service team at atworkhelp@weightwatchers.com and they will make your eTools account free for an additional 19 weeks!

Important note: **If your 19 weeks of free eTools is ending and your billing date is before the start of the next 17 week (or longer) At Work series** (i.e. before you get your new voucher), your credit card will automatically be billed \$19.95 for 1 month of eTools. When you send your new access code from your new voucher and your existing eTools username to Customer Service for your next free 19 weeks of eTools, our Customer Service team will issue you a refund for any unused portions of the month in which you sign up for another 19 weeks of free eTools and provide you with an explanation of your refund amount. Please email atworkhelp@weightwatchers.com if you require additional information about your refund.

- **If you wish to continue with eTools after your free period is over and you do not enroll in another 17-week (or longer) At Work series**, you do not have to take any action now. You will automatically be billed \$19.95 for your next month of eTools. At the end of the next month, your eTools subscription will automatically be renewed each month at the standard monthly rate (currently \$19.95) until you cancel. If you wish to cancel, please visit weightwatchers.com/cancel to cancel your eTools account at any time.

Whether you used your free eTools every day, or never used eTools at all, Weight Watchers wishes you the best and healthiest Winning Outcomes – and we hope your recent Weight Watchers experience was a great one! We look forward to seeing you in the future.